



Drive on the "Right Side" of the law

---

**Service Provider:** Interlockgo-NOCO

Phone: (970) 515-5740

Address: 3610 35th Avenue Unit 7, Evans, CO 80620 (Weld County)

Initials: \_\_\_\_\_

Full Legal Name: \_\_\_\_\_ DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_

Client Phone: \_\_\_\_\_ DL#: \_\_\_\_\_

Vehicle (Year/Make/Model): \_\_\_\_\_

VIN: \_\_\_\_\_ Plate/State: \_\_\_\_\_

Install/Service Date: \_\_\_\_\_

*This document is a shop addendum used by Interlockgo-NOCO ("Service Provider") to clarify post-installation safety steps, customer responsibilities, documentation, and dispute resolution. It supplements (does not replace) any program/corporate/court/state paperwork the Client signs. If a direct conflict exists, the governing program document controls; however, the Client's safety, cooperation, and evidence-preservation obligations in this Addendum fully apply permitted by law.*

**1. CLIENT RESPONSIBILITY FOR SAFE OPERATION & VEHICLE CONDITION**

The Client understands that operating a vehicle is inherently risky and agrees that safe operation, maintenance, and condition of the Vehicle (including battery/charging system health) is the Client's responsibility. The Service Provider does not guarantee the Client's ability to operate the vehicle safely and does not guarantee the system will prevent vehicle operation in violation of law or program rules.

**2. STOP-USE & IMMEDIATE NOTICE (CRITICAL SAFETY REQUIREMENT)**

IF ANY OF THE FOLLOWING OCCUR AFTER INSTALLATION OR SERVICE, CLIENT MUST STOP USING THE VEHICLE AND CONTACT THE SERVICE PROVIDER IMMEDIATELY:

- No-start / intermittent no-start
- Repeated battery drain / dead battery
- Warning lights or electrical fault messages

*CLIENT MUST STOP USING THE VEHICLE AND CONTACT A REPUTABLE AUTO REPAIR SHOP:*

- Loss of power, stalling, abnormal engine behavior
- Burning smell, unusual heat, smoke, sparking, blown fuses
- Any malfunction that could affect safe operation

Client understands that continuing to operate the Vehicle after a stop-use condition may increase damage and risk and may fully limit the Service Provider's obligations permitted by law.

### **3. NO TAMPERING; NO THIRD-PARTY MODIFICATIONS OR REPAIRS**

Client (and any other Vehicle user) agrees:

1. No bypass/tampering. Do not modify, repair, remove, bypass, relocate, or rewire the installed interlock system or any related wiring/parts except through the Service Provider.
2. No third-party work. Do not authorize or allow any third party (including other shops) to work on the installed system or related wiring without the Service Provider's written approval.
3. Emergency exception (limited). If an emergency repair must be performed elsewhere for safety or drivability, Client must notify the Service Provider as soon as possible.

Unauthorized third-party work or tampering may void repair obligations and may shift responsibility for resulting issues to the party performing the work or to the person who authorized it, to the fullest extent permitted by law.

### **4. EVIDENCE PRESERVATION; RIGHT TO INSPECT**

If an incident, suspected defect, or claim occurs, Client agrees:

- Do not discard the device/system or related parts.
- Preserve removed components when feasible and safe.
- Allow the Service Provider a reasonable opportunity to inspect the Vehicle/system before major repairs are authorized, when practical and safe.
- Provide relevant documentation upon request (service records, invoices, diagnostics, photos, police/incident reports, insurer contact info).

### **5. SCOPE OF WORK; EXCLUDED SYSTEMS**

The Service Provider installs/services the program system according to manufacturer instructions and shop procedures. Unless specifically documented on the work order, the Service Provider does not diagnose or repair unrelated vehicle problems and does not modify safety-critical systems (examples: airbags/SRS, ABS, steering, ADAS sensors/modules).

### **6. DOCUMENTATION CONSENT (RECORDS / PHOTOS)**

Client authorizes the Service Provider to document installation/service for quality control and compliance, including work-order notes, device serial numbers, service logs, and photos of connection points/routing (if used). Records

may be shared with program administrators, manufacturers, insurers, or authorities as required by law, program rules, or legitimate claims handling.

**7. LIMITED REMEDY; LIMITATION OF DAMAGES (CLIENT CLAIMS)**

To the fullest extent permitted by law, the Service Provider’s responsibility for defects in the installed program system is limited to repair or replacement of the system or affected components, at the Service Provider’s option.

TO THE FULLEST EXTENT PERMITTED BY LAW, SERVICE PROVIDER SHALL NOT BE LIABLE TO CLIENT FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (including loss of use, lost wages, lost profits, business interruption), regardless of theory of liability. If a court/arbitrator determines the Service Provider is liable to Client despite these limits, Client agrees that any liability to Client will not exceed the amount paid by Client to the Service Provider for installation and services during the prior twelve (12) months, unless prohibited by law.

**9. DISPUTE RESOLUTION: MANDATORY ARBITRATION; CLASS ACTION WAIVER; JURY WAIVER**

Agreement to arbitrate. Any dispute between Client and Service Provider arising out of or relating to this Addendum or the installation/service performed by Service Provider (a “Dispute”) shall be resolved by final and binding arbitration administered by the American Arbitration Association (AAA) under its Consumer Arbitration Rules, except that either party may bring an individual action in small claims court if eligible. Governing arbitration law. This arbitration agreement is made under the Federal Arbitration Act (FAA), which provides that written arbitration agreements are “valid, irrevocable, and enforceable” except on grounds that exist in law or equity for revoking any contract. To the extent not preempted by federal law, Colorado arbitration law may also apply. Location. Arbitration will take place in Weld County, Colorado, unless the parties agree to another location or the AAA rules require otherwise.

**10. SEVERABILITY; COLORADO GOVERNING LAW**

If any provision of this Addendum is held unenforceable, the remaining provisions remain in effect. This Addendum is governed by Colorado law, except to the extent federal law controls (including the FAA for arbitration).

**11. CLIENT ACKNOWLEDGMENTS (INITIAL EACH)**

Client Initials: \_\_\_\_\_ I received operating instructions and understand the STOP-USE & IMMEDIATE NOTICE requirements.

Client Initials: \_\_\_\_\_ I will not allow third-party work or tampering with the system or related wiring.

Client Initials: \_\_\_\_\_ I agree to preserve evidence and cooperate if an incident/suspected defect occurs.

Client Initials: \_\_\_\_\_ I authorize documentation/records/photos as described above.

Client Initials: \_\_\_\_\_ I received a copy of this Addendum and had the opportunity to ask questions.

**12. TECHNICIAN QUALITY CONTROL (SHOP USE)**

Tech Initials: \_\_\_\_\_ Pre-install visual inspection; note pre-existing electrical issues (if any) on work order.

Tech Initials: \_\_\_\_\_ Battery/charging system check performed (as applicable).

Tech Initials: \_\_\_\_\_ Power source fused appropriately; wiring protected/routed/secured; strain relief applied.

Tech Initials: \_\_\_\_\_ Post-install functional test completed; vehicle starts/operates normally in test conditions.

Tech Initials: \_\_\_\_\_ Client instructed on operation and service schedule; questions answered.

*INSTALLATION NOTES: (battery voltage before/after load, battery condition, electrical systems condition, vehicle cleanliness)*

---

**SIGNATURES**

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Printed

Name: \_\_\_\_\_

Service Provider Representative: \_\_\_\_\_ Date: \_\_\_\_\_